

# GetAway Charter, LLC

## Terms and Conditions of Charter Service

- The service provided is the transportation of passengers (and their luggage) within the requested mileage and time as quoted by the charter provider.
  - Any additional miles and time will be charged as necessary.
- Booking Deposit/Cancellation Information:
  - Coach is only reserved when a deposit or credit card information is received.
  - All quotes are valid for 5 days after the request.
  - A 10% deposit (non-refundable) is required within 5 days of contract agreement.
  - Within 60 days of departure date, 25% of total (non-refundable) is required.
  - Total (100%) payment is required before or at the time of departure.
- A detailed itinerary is required 14 days prior to departure.
- A surcharge may apply at any time ( for increased fuel cost or other unforeseen happenings. )
- The driver follows instructions of the charter operator.
  - Changes in time, route, or itinerary during the trip are subject to the agreement of the driver and/or charter operator.
- The use of tobacco products is prohibited onboard the bus.
- Food and drinks can be prohibited onboard the bus.
  - Drinking cups, ice cream, and meals are prohibited.
  - Convenience store snacks and twist on lid drinks are preferred.
- The use of any electronic devices onboard the coach can be prohibited by the driver and/or charter operator.
- The driver and/or charter operator can prohibit the use of the bus restroom.
- The operation of additional services like stereo, video, p.a. system, WiFi, Power outlets etc. is not guaranteed.
- Charter operator is not responsible for internet content and copyright of audio or video on board the coach.
- Safety Issues:
  - Luggage and carry-on luggage can be refused if the nature of the luggage can cause damage to the coach, or injury to the passengers or driver.
  - Coolers may be transported in the luggage compartment only, due to safety issues.
  - The coach alley should be free from any objects for safety purposes; carry-on luggage, etc. should be stored in the overhead luggage compartments or under seats.
  - Movement in the coach alley should be limited while the coach is in motion.
- The driver and/or charter operator are not responsible for left, loss, theft, or damage of passenger property.
- The driver and/or charter operator are not responsible for injury and damages caused by delay or by passengers.
- Charter operator is not liable for lost time cause by any circumstances. Breakdowns of the coach must be repaired within 6 hours if the bus is not operational. If the coach is still operational, repairs must be made within 48 hours.
- Charter operator reserves its right to lease additional equipment from other charter operators for your trip.
- The group's contact person is responsible for any damage and for the behavior of the chartering group.
  - Any charges for damages and additional cleaning will be charged to the group contact person/chartering party.
  - The charter operator reserves the right to request an additional deposit as insurance to cover potential damages and cleaning fees.
  - Every 10 or less passengers younger than 18 years need to be accompanied by one 21 years or older chaperon at any time.
- A limit of liability for negligence, misconduct or other unexpected happenings cannot exceed the total charter cost.
- Coach engine idle time is limited when parked.
- Driving time and hours of service are limited. The driver operates the coach as regulated by the USDOT (Department of Transportation) and the FMCSA (Federal Motor Carrier Safety Administration).
  - Client is responsible for driver(s) hotel room and coach parking reservation and all expenses when driver is relieved of their duties for 8 or more consecutive hours during the trip. One private room each driver.
  - Client is responsible for all charges if an additional driver or/and coach is needed to complete the trip.

Your charter operator.

Sign:

Date: / /